



A Delta Group Company

Trihedral Engineering Services

OVER THREE DECADES OF EXCELLENCE



Trihedral's engineering team provides detailed control system design and implementation services across a wide variety of industries, while supplying premium services to Trihedral's global network of customers, certified VTScada System Integrators, and OEM Solution Providers.

The team includes 15 professional engineers, certified technologists, and scientists, many with more than 10 years as part of the Trihedral family and many with more than 20 years of experience in the automation industry.

We are a preferred supplier of high-reliability and customized solutions with applications ranging from small control panel design to distributed, redundant SCADA systems. Among Trihedral's clients are some of the largest and most advanced SCADA users in the world, including the Canadian Broadcast Corporation, Ontario Power Generation and Aker Subsea.

Remote Hardware Support - Trihedral designs utilize many common brands of hardware, combined with the proven reliability, redundancy, and communications flexibility of our VTScada software platform.

Customer Support - Customers are offered a variety of premium support options, provided by team members trained on the specifics of the customers' application and installation. Options include 8 hour/5 days per week and 24 hour/7 days per week emergency response with guaranteed availability. Additionally, for customers employing preventive maintenance strategies, semi-annual or annual application health checks may be provided either via remote access or onsite visit.

Integration Partner Support - VTScada software is primarily resold and integrated by a network of certified third-party system integration partners. These partners work directly with the designated VTScada technical support team while Trihedral's engineering team provides 2nd tier support, lending its experience to diagnose problems and to help partners become proficient with the VTScada platform. Where required, Trihedral's engineering team offers services for the development of advanced application functionality, device drivers for legacy equipment and specialized interfaces for third-party software packages.

OEM Partner Support - VTScada is also resold through Certified OEM Solution Providers who use VTScada's integrated tools to develop custom interfaces that leverage the benefits their hardware products. Trihedral engineers offer development services to assist OEMs in the development of part or all their user interface solution.

More Information

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Services Available from Offices in Canada, the US, and the UK

- SCADA system design
- Design review and consultation
- System integration
- Legacy system replacement
- Custom I/O device interfaces
- Training
- Premium Technical Support
- Custom VTScada development
- Application development
- Premium Support services

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